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Franciszek Skalski

COVID-19. New challenges
and the new solutions
at the
University of Warsaw
Library

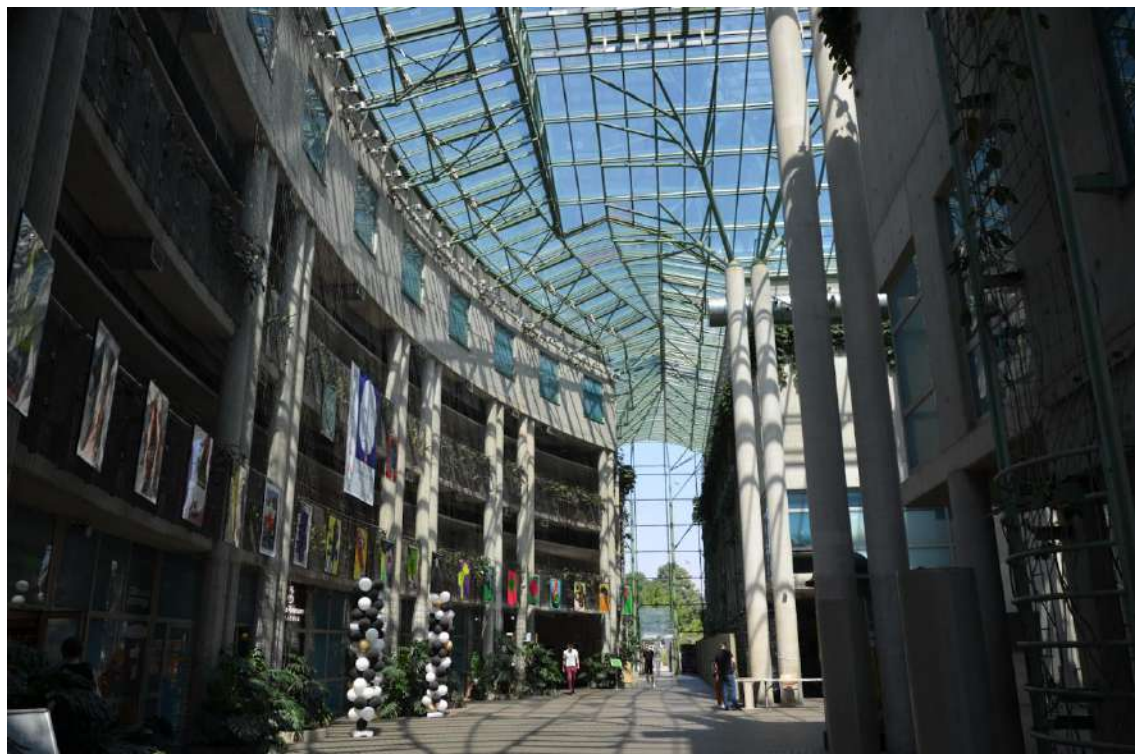




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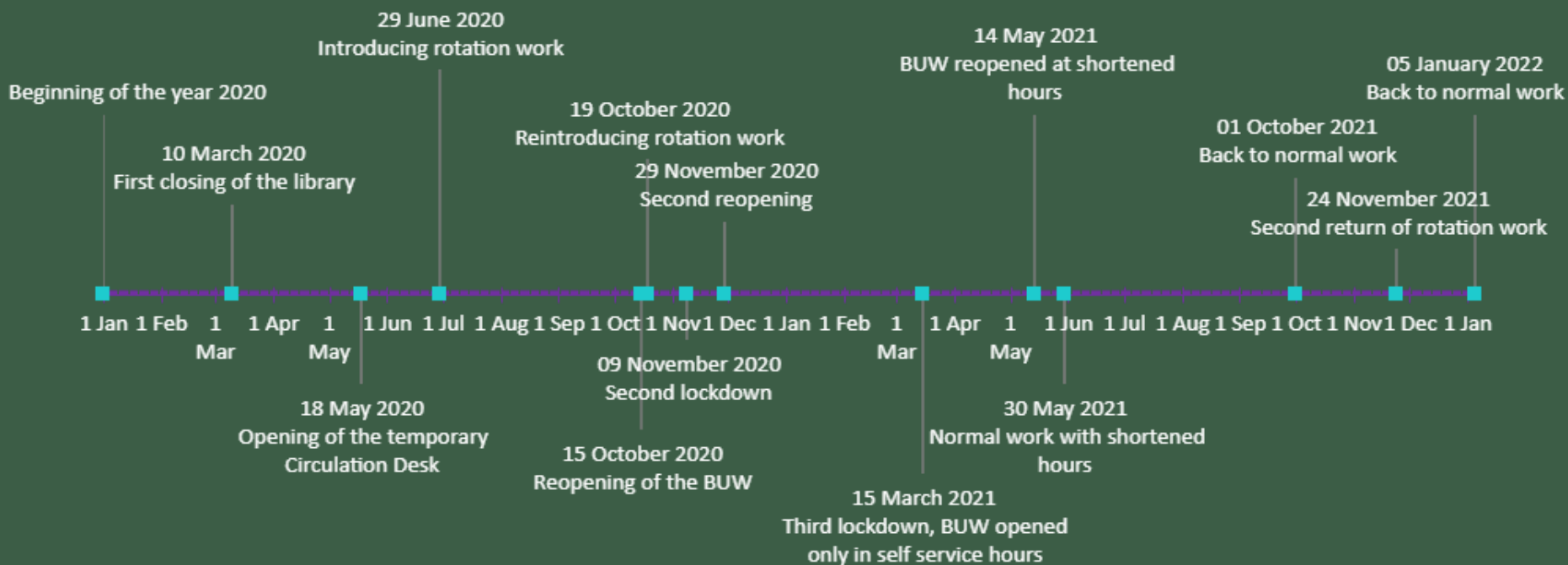
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Timeline 2020-2022





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10 March 2020



- the organisation of the home office
- the ways to protect the library staff from the virus



Temporary Circulation Desk (18 May 2020)



Quarantine zone



From the user's side





Temporary Circulation Desk from the staff's side



Book return box in front of the entrance to the library



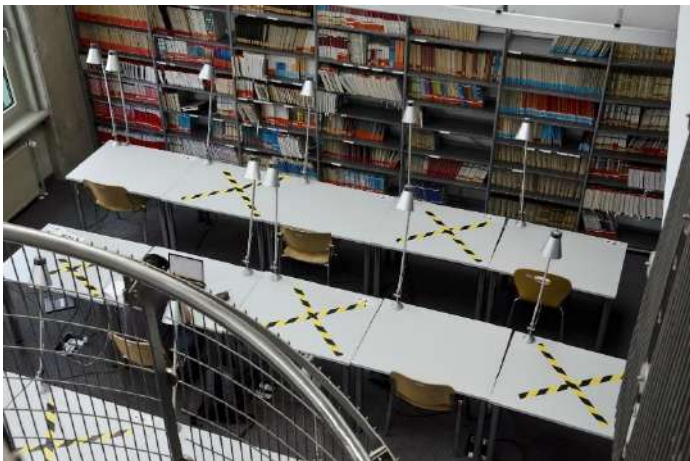


Reopening of the library (15 October 2020)

Registration Desk

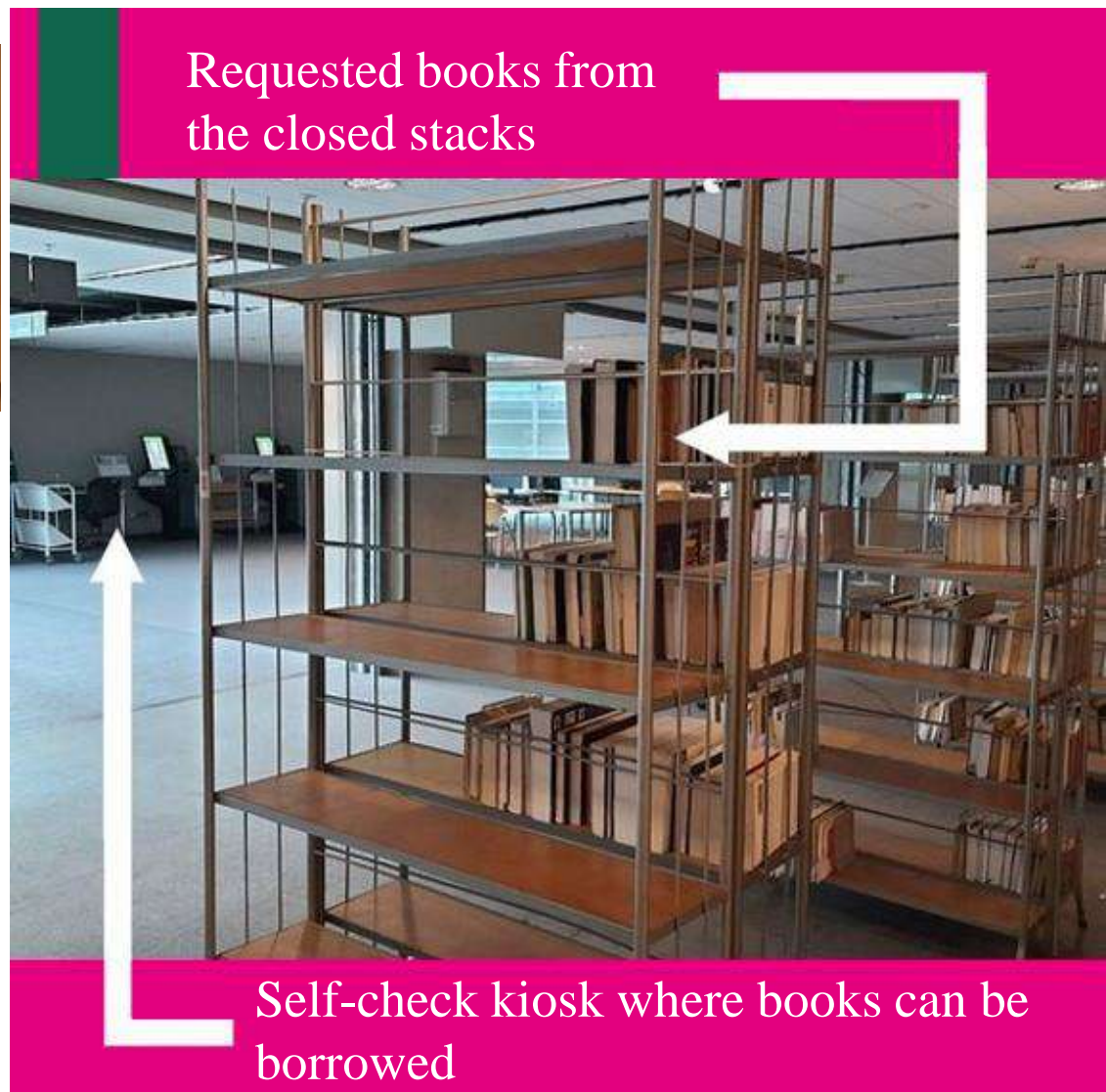
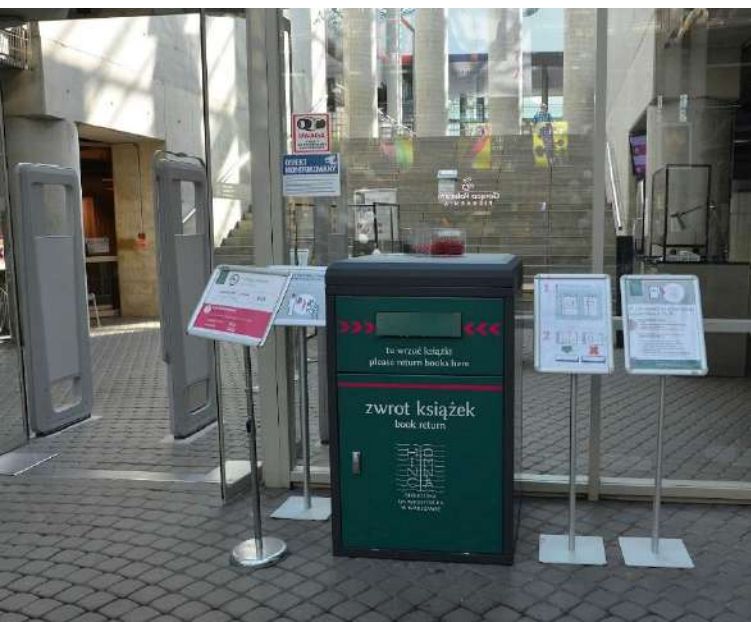


Security desk and the screen showing the limits of the entrances





Third Lockdown (15 March 2021)



Requested books from
the closed stacks

Self-check kiosk where books can be
borrowed



Comparative Statistics from 2020

	2019	2020	%
Entrances to the library	719 809	201 682	↓28%
Borrowed books	844 105	472 749	↓44%
New registrations	13046	8751	↓33%
Total number of registered users	112 826	102 091	↓10%
Number of active borrowers	25 86	16 833	↓33%
Use of electronic resources	2 003 679	3 746 964	↑87%
Communication transmitted through 'Ask the librarian' chat	352	1772	↑503%
Communication transmitted through social media channels	123	399	↑324%



Comparative Statistics from 2021

	2020	2021	%
Entrances to the library	201 682	277 573	↑38%
Borrowed books	472 749	504 573	↑7%
New registrations	8751	10 700	↑22%
Total number of registered users	102 091	109 515	↑7%
Number of active borrowers	16 833	15 375	↓9%
Use of electronic resources	3 746 964	4 975 796	↑33%
Communication transmitted through 'Ask the librarian' chat	1772	1056	↓40%
Communication transmitted through social media channels	399	216	↓46%

Back to normal

8 May 2022 – The Librarian's Day





The European Night of Museums 2022





The European Night of Museums 2022



The European Night Museums 2022





Thank you

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Photo credits:

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- Jadwiga Antoniak-Sadlakowska
- Kamila Krzyżanowska