Looking at our ILL-service since its start (2018): data, findings, challenges and perspectives.

Joris Baeyens

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Looking at our ILL-service since its start (2018): data, findings, challenges and perspectives

Arts and Philosophy library (Ghent University)

ILL-service:
- Intro
- ILL platforms / channels
- Data

Formats:
- Journal articles
- Books:
    - print books
    - e-books
- Book chapters

Case: PhD Thesis

Concluding thoughts

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Arts and Philosophy library

© UGent, foto Hilde Christiaens

Founded in 2008

Renovated 19th century building (Institute of Science)

500 000 print items

1000 study places

25 staff members

Aleph

Implementation of LCC: 4-5 years project

Arts and Philosophy library

© UGent, foto Geert Roels

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Before:
50 small separate
subject libraries
scattered over various
locations

Also known as 'Seminar
libraries' (part of
research group)

Each seminar library
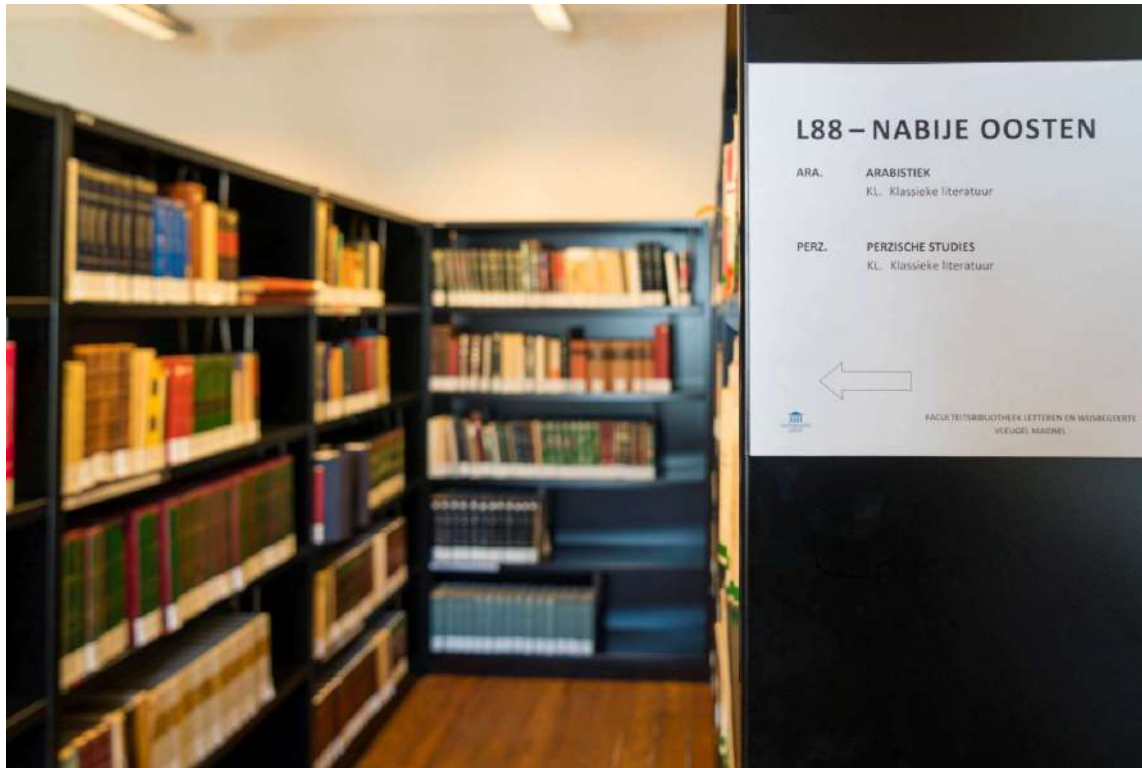had its own
classification

Arts and Philosophy library

© UGent, foto Christophe Vander Eecken

Now:
all collections integrated in one building

Picture:
History collection room (Middle ages)

Arts and Philosophy library

© UGent, foto Christophe Vander Eecken

Collections

History and archaeology

Art history, musicology and theatre studies

Anthropology, gender and diversity

Languages and cultures

Linguistics and translation studies

Literary Studies

Philosophy

Arts and Philosophy library

© UGent, foto Anneke D'Hollander

Our library:

Member of Ghent University Library network

Network:

11 faculty libraries +

1 central library (Book Tower)

Co-ordination of this library network: 'Book Tower'

Book Tower:
    Landmark in Ghent
    Henry van de Velde
    1933 - Modernism

Ghent University libraries

Ghent University libraries catalogue

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Intro

Started in June 2018

Before: ILL handled by our central library

Three staff members

Our ILL platforms / channels

Impala (Belgium)	Rapid ILL (Proquest/ExLibris) May 2020	Subito & Gateway Bayern (Germany)
OCLC (USA) Juni 2019	Sudoc (France)	E-mail Purchase Online available

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Impala

Belgian ILL-platform

UniCat:
Union Catalogue of Belgian Libraries

Developed by Antwerp University

Large pool of membership ranging from Belgian university and research libraries, public libraries, reference libraries

Print books: shuttle between libraries (twice a week)

Chapters and articles: exchange via platform or email

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Identification

Institution   Universiteit Gent [863]
ILL-centre   UGent - Faculteitsbibliotheek Letteren en Wijsbegeerte [ugentlw]

Quick Link to Impala requests

Impala number/reference:

New requests

Manual requests: book | article | object
Request from search: Anet
                                Antilope
                                UniCat
                                zoeken.bibliotheek.be [vlacc]
                                PBS-Antwerpen
                                PBS Limburg
                                PBS Vlaams-Brabant
                                Ovinob
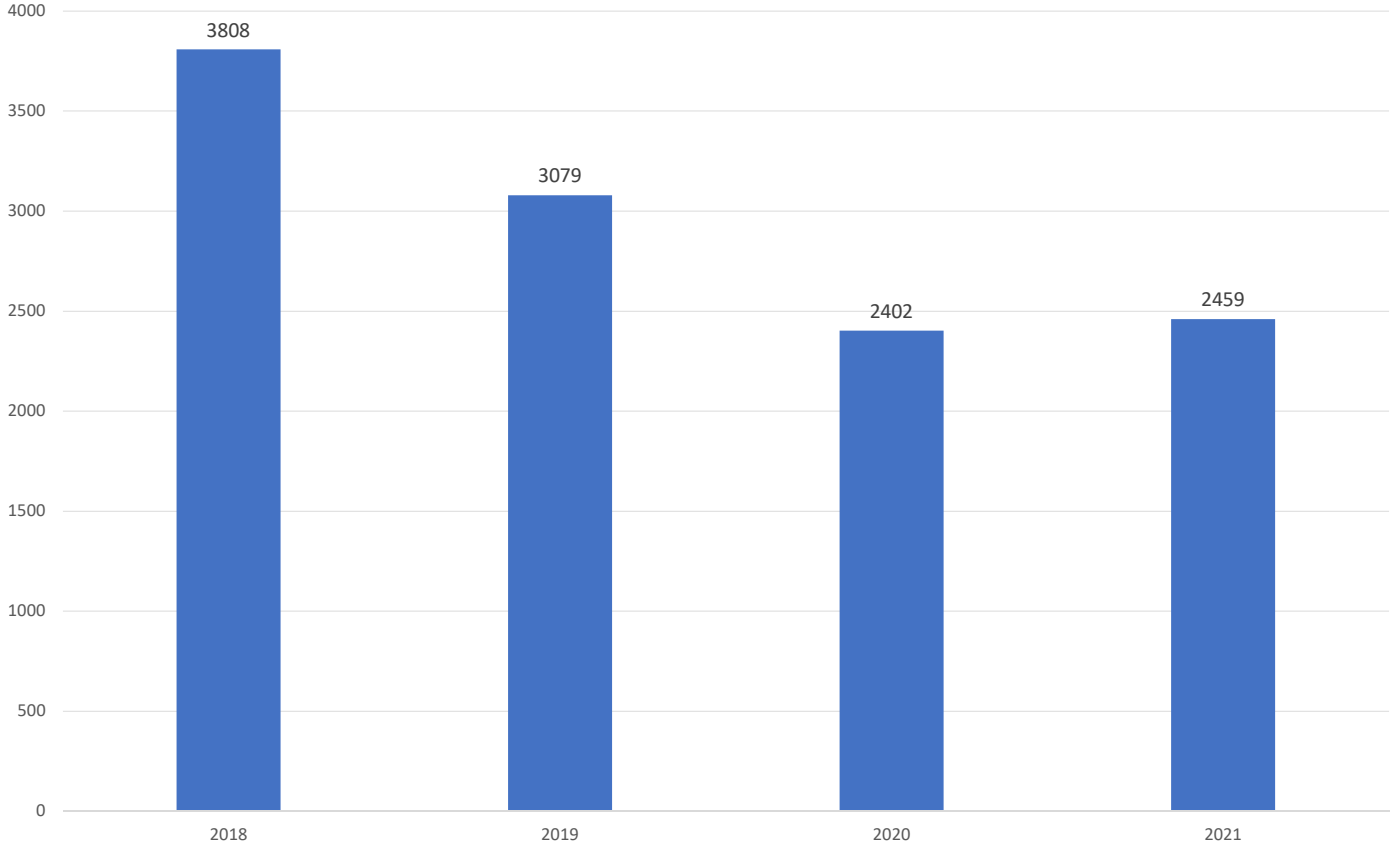   Winob

Own requests

Answers to questions with regard to old requests   Total 0, unread 0
Request with a question for information   Total 0, unread 0
Successful requests   Total 19, unread 18
Electronically delivered requests   Total 1, unread 0
Failed requests   Total 0, unread 0
All pending requests   Total 25
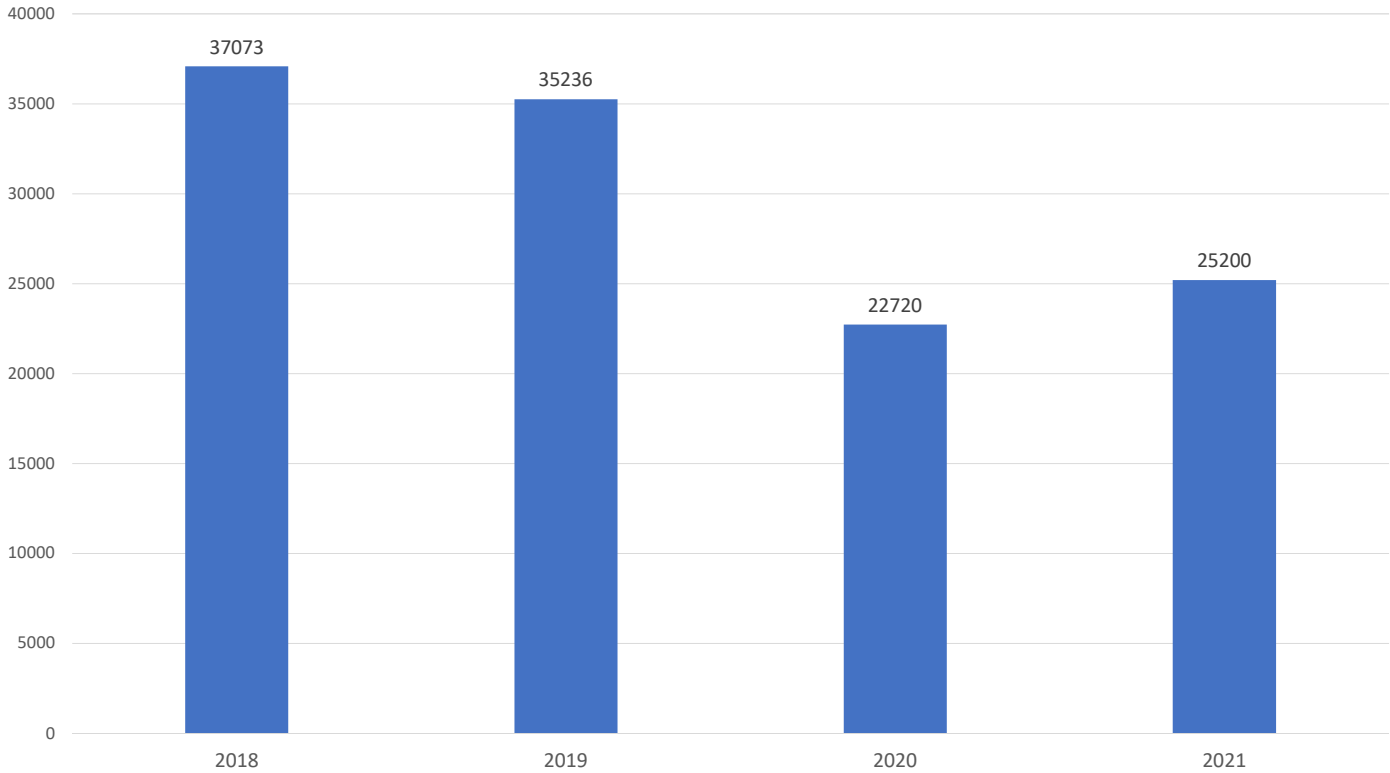
Received requests

Requests with demand for cancellation   Total 0, unread 0
Questions with regard to old requests   Total 0, unread 0
Requests with an answer to a question   Total 0, unread 0
New requests   Total 0, unread 0
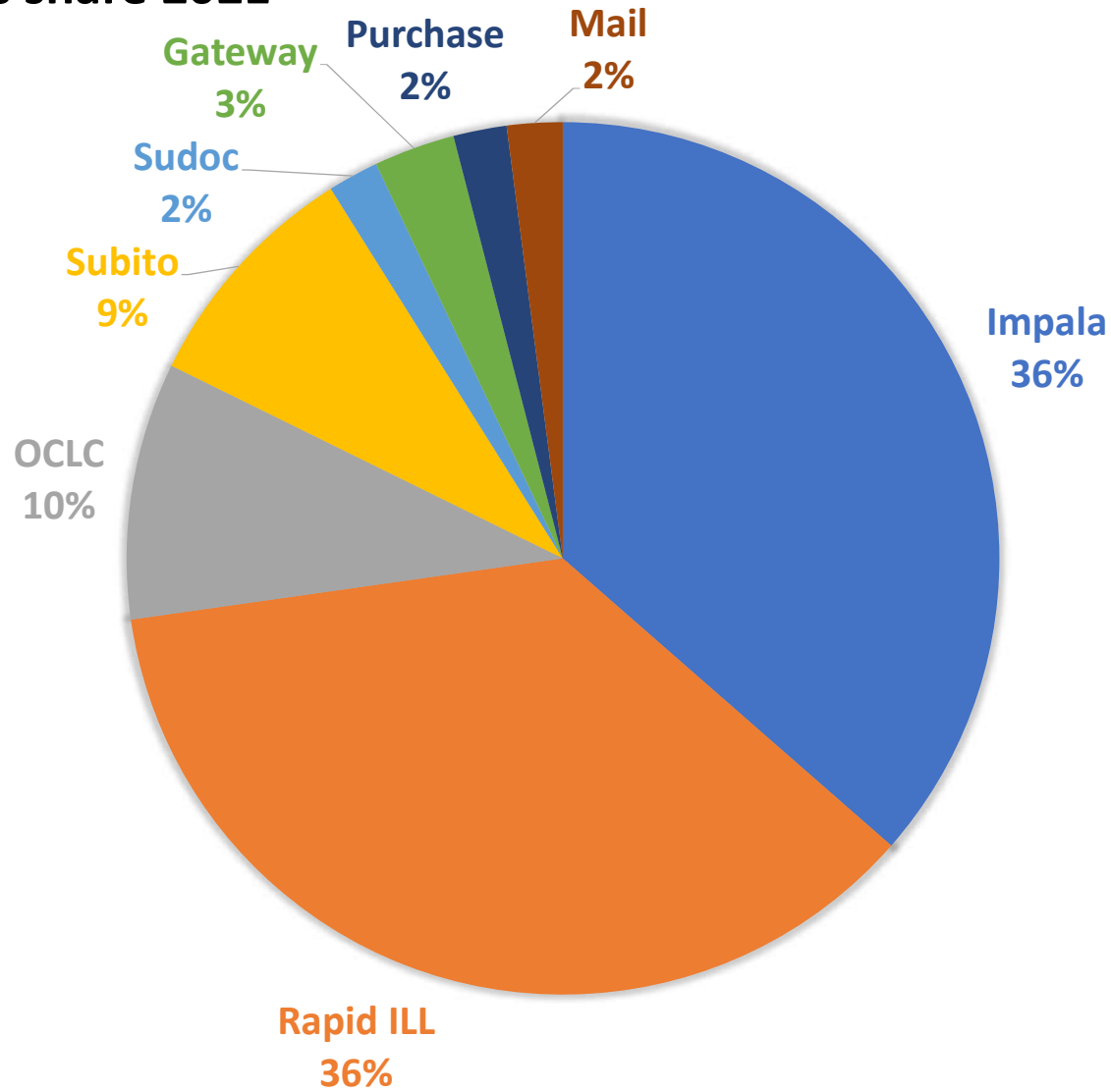
Number of ILL requests by our faculty patrons
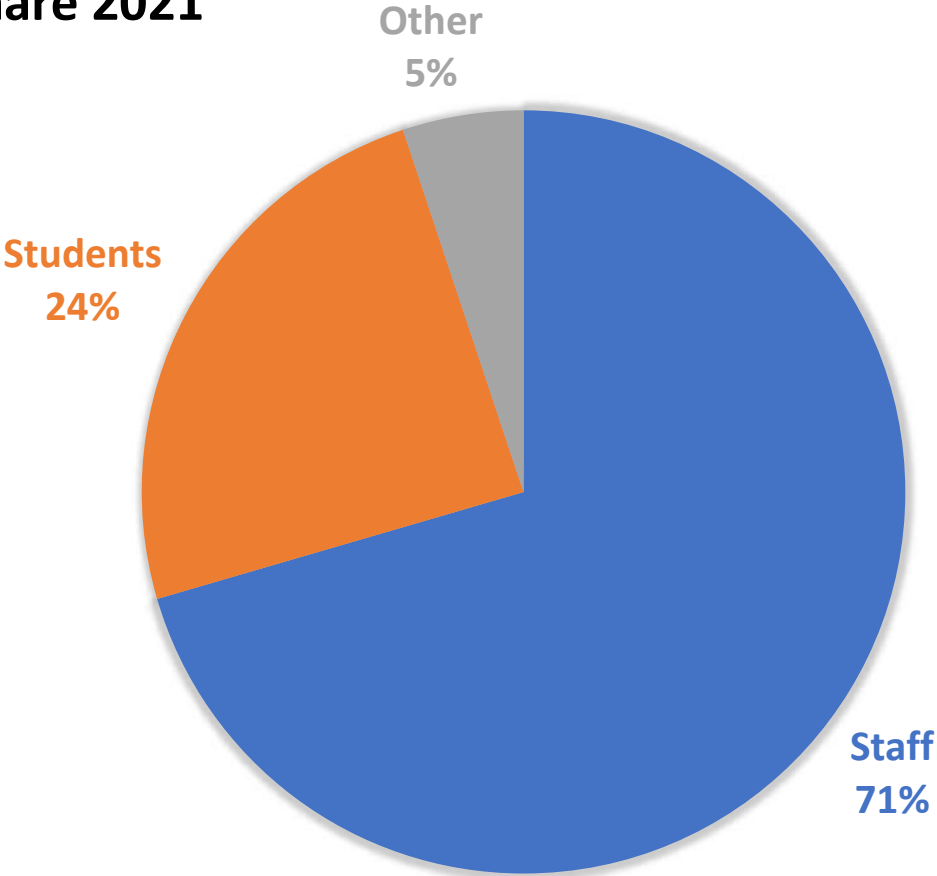
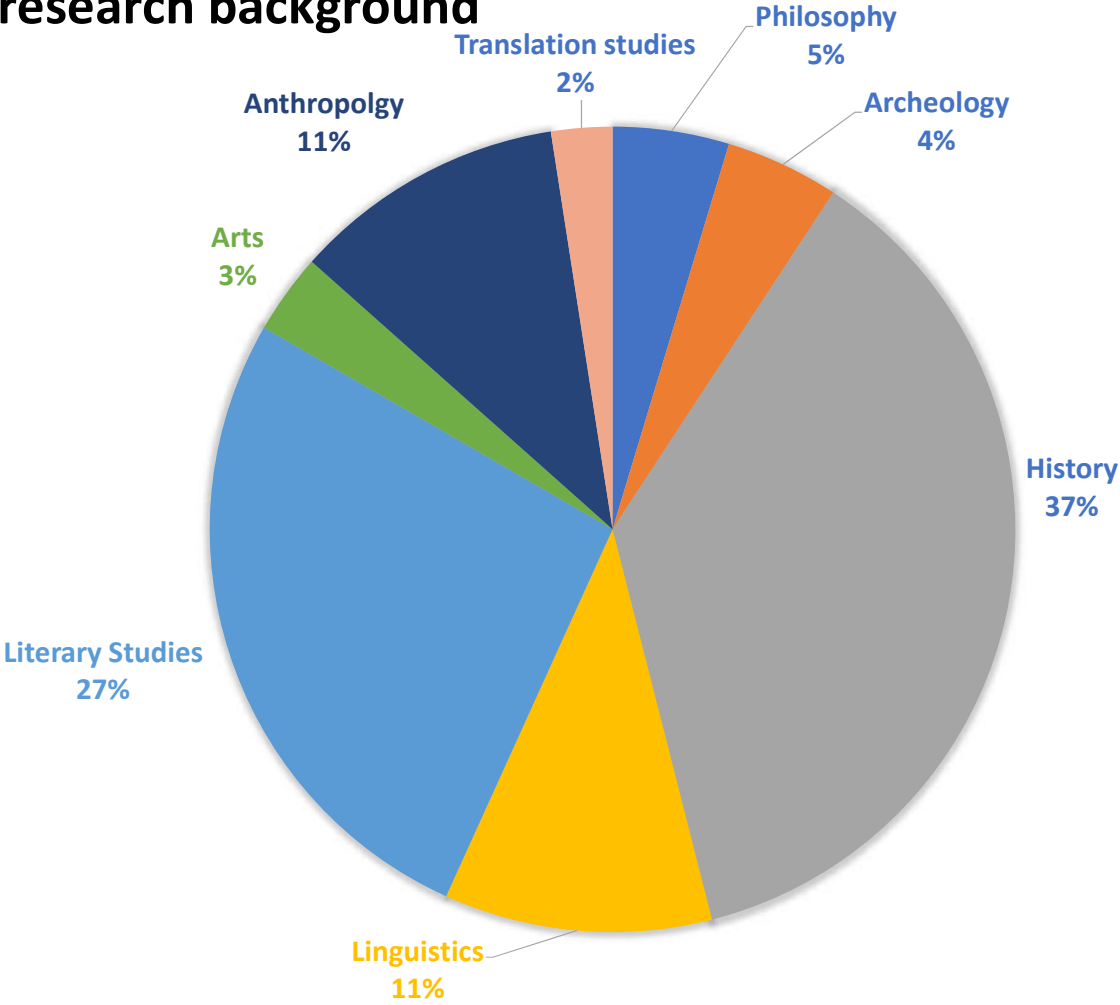# Our Faculty library overall borrowing trend 2018-2021

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Platforms share 2021

Gateway 3%

Purchase 2%

Mail 2%

Sudoc 2%

Subito 9%

OCLC 10%

Impala 36%

Rapid ILL 36%

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Patron share 2021

Other
5%

Students
24%

Staff
71%

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Staff research background

Philosophy 5%
Archeology 4%
History 37%
Linguistics 11%
Literary Studies 27%
Arts 3%
Anthropolgy 11%
Translation studies 2%

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ILL: loan vs e-copy trend 2018-2021
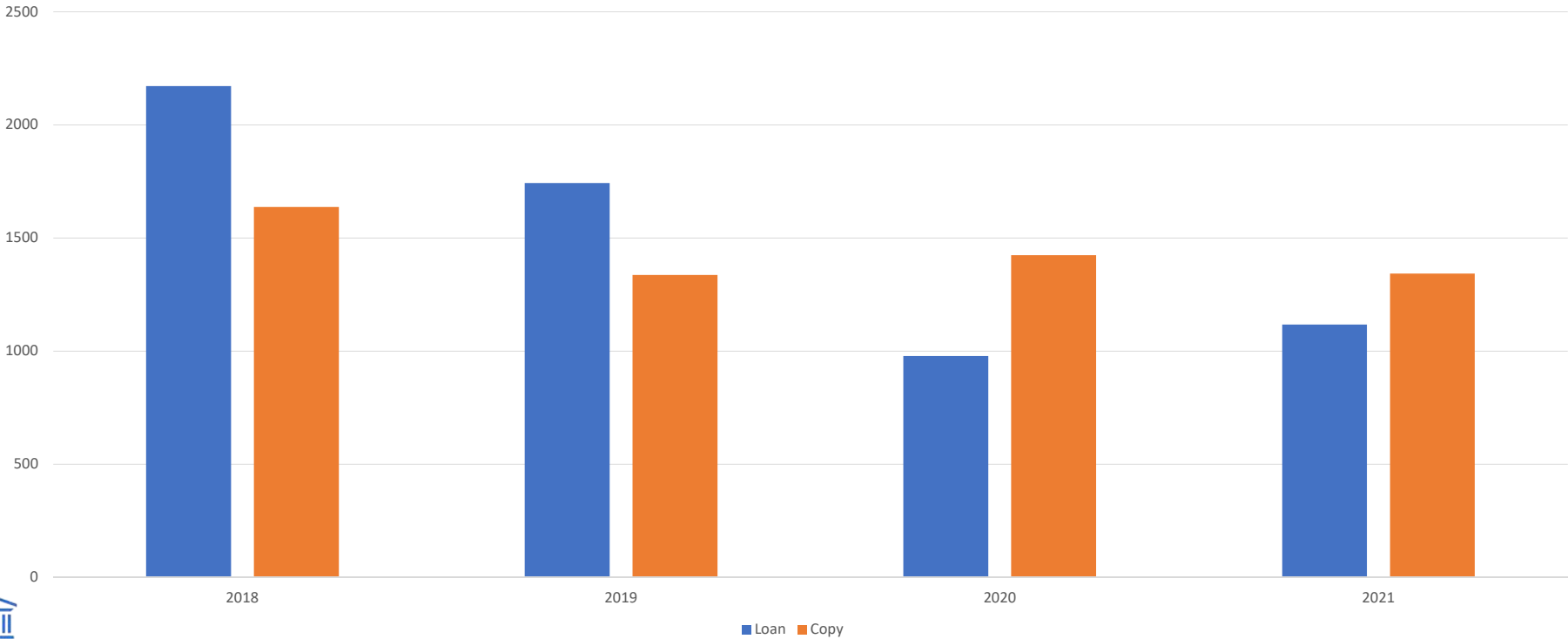
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Arts and Philosophy library (Ghent University)

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Journal article requests: a pathway for future ILL

Journal data

Ghent University libraries network:

      circa 2500 subscriptions (2021)
      66,8 % = e-only
      20% less subscriptions (over last 5 yrs)

General trend:

      20, 15 % journal price increase (2017-2021)
      for college and university libraries
      (source: Ebsco)

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Journal article requests

Case: Rapid ILL

Colorado State University > Libris/ ProQuest

Resource sharing based on reciprocal lending

May 2020: Rapid ILL membership

Now: our first resort for articles and book chapters

In 2021: net lender
4537 lending requests (fulfillment rate = 86 %)
883 borrowing requests (fulfillment rate = 94 %)
average delivery time of less than 12 hours

Journals

Requesting Branch

Faculty of arts and philosophy

Request Information
Journal Title

British Journal of Middle Eastern Studies.

Article Title

Queer counterpublics and LGBTQ pop-activism in Jordan

Article Author

Mahadeen, Ebtihal

Volume

48

Issue

1

Month

Year

2021

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Journal article requests

Case: Rapid ILL

Findings:

Proofs that reciprocal borrowing/lending works

Rapid ILL = commercial product
Annual subscription fee may be not in reach of all libraries

Rapid request form: adding DOI field would be welcome. E-publications = faster turnaround.

Challenges:

Using ILL-data as factor when renewing subscriptions

Cooperative collection development
    Organize serial subscriptions on inter-university level
    Taking into account that 4 Belgian universities
    participate in Rapid ILL

RapidX (7)

Faculty of economics and business administration (1)
Rapid #: -19064046 X-Ref: 219536

Faculty of arts and philosophy (1)
Rapid #: -19069891 X-Ref: 219581

Faculty of political and social sciences (3)
Rapid #: -19064195 X-Ref: 219546
Rapid #: -19064241 X-Ref: 219547
Rapid #: -19064261 X-Ref: 219562

Faculty of law and criminology (2)
Rapid #: -19037713 X-Ref:
Rapid #: -19060065 X-Ref:

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Print books

Leergrammatica **Arabisch**

uitgeverij
coutinho
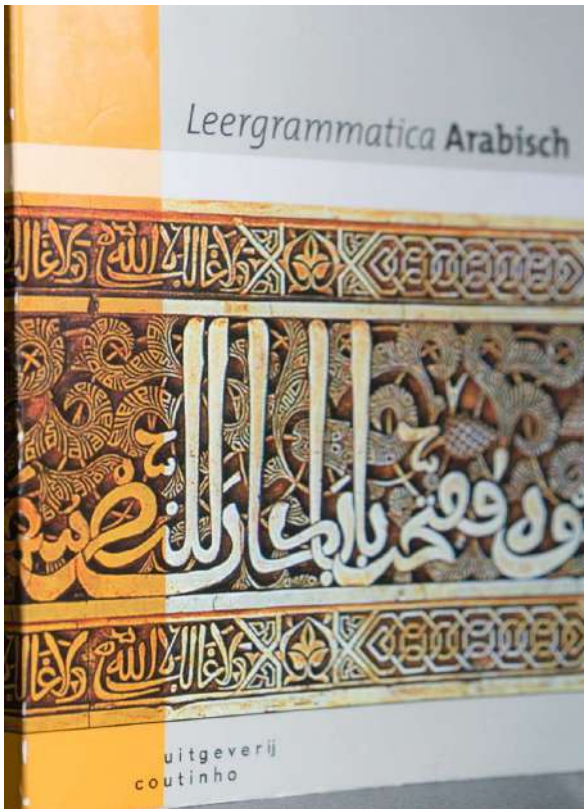
ILL – data:

45 % of ILL requests in 2021 (= 1117)
44 % is fulfilled through the Impala network (Belgium)
55 % abroad

Many publications are still print-only

Novels
Small publishers
Local history publications
Pre-2000 books
Other languages than English

25

Print books
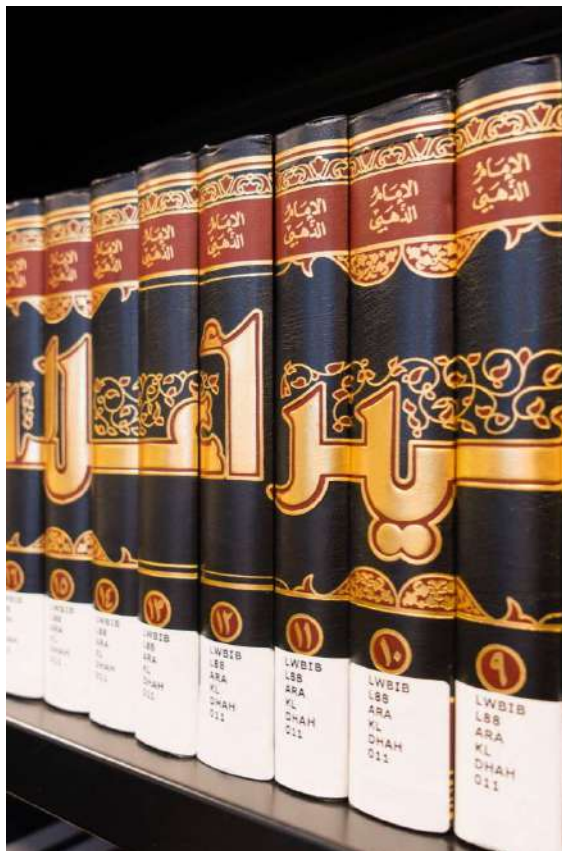
Disadvantages for ILL

Books can get lost during sending
Rejected because: old / rare / very recent / damaged
Outside EU: risk of import taxes
Expensive: sending costs
Slow delivery time
Ecological footprint

Alternative :

Buy a print copy, when:
ILL cost and sending are higher than book price
not available at any library but still on the market
repeated ILL requests for same title

Print books

Perspective: Controlled Digital Lending (CDL)

Aim:

"Access to Older books (pre-2000) still under copyright but
unlikely to be ever offered digitally " (source: https://controlleddigitallending.org/)

Finding:

2021: 46 % of our ILL-book requests are pre-2000 publications

CDL-principles:

Digital lending of a digitized paper copy your library owns

Based on 'fair use' principle:
only one copy can be lend out (either print or digital)

Controlled, technological protection to:
prevent copying and downloading
limit the length of loan period

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Print books

Challenge:

Legal basis : copyright laws vary from one country to another

Install an institutional repository on library level: to store digital copies

Prospects:

Ex Libris company is planning to market CDL

OCLC is:
is working on CDL workflows
willing to integrate a CDL-record of the digital copy in WorldCat

Publishers are against CDL : lawsuit against Internet Archive
"If CDL is declared legal in the US, attention is likely to shift to other countries"
(IFLA-statement)

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E-books

Libraries have become more e-book oriented:

Impact of the pandemic

Marketing efforts of the publishing environment

Wide variety of purchase and rental options:
subscription, package deals,
pick & choose , DDA and EBA, STL (short term loans)
Purchase of databases

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E-copy vs print copies purchase
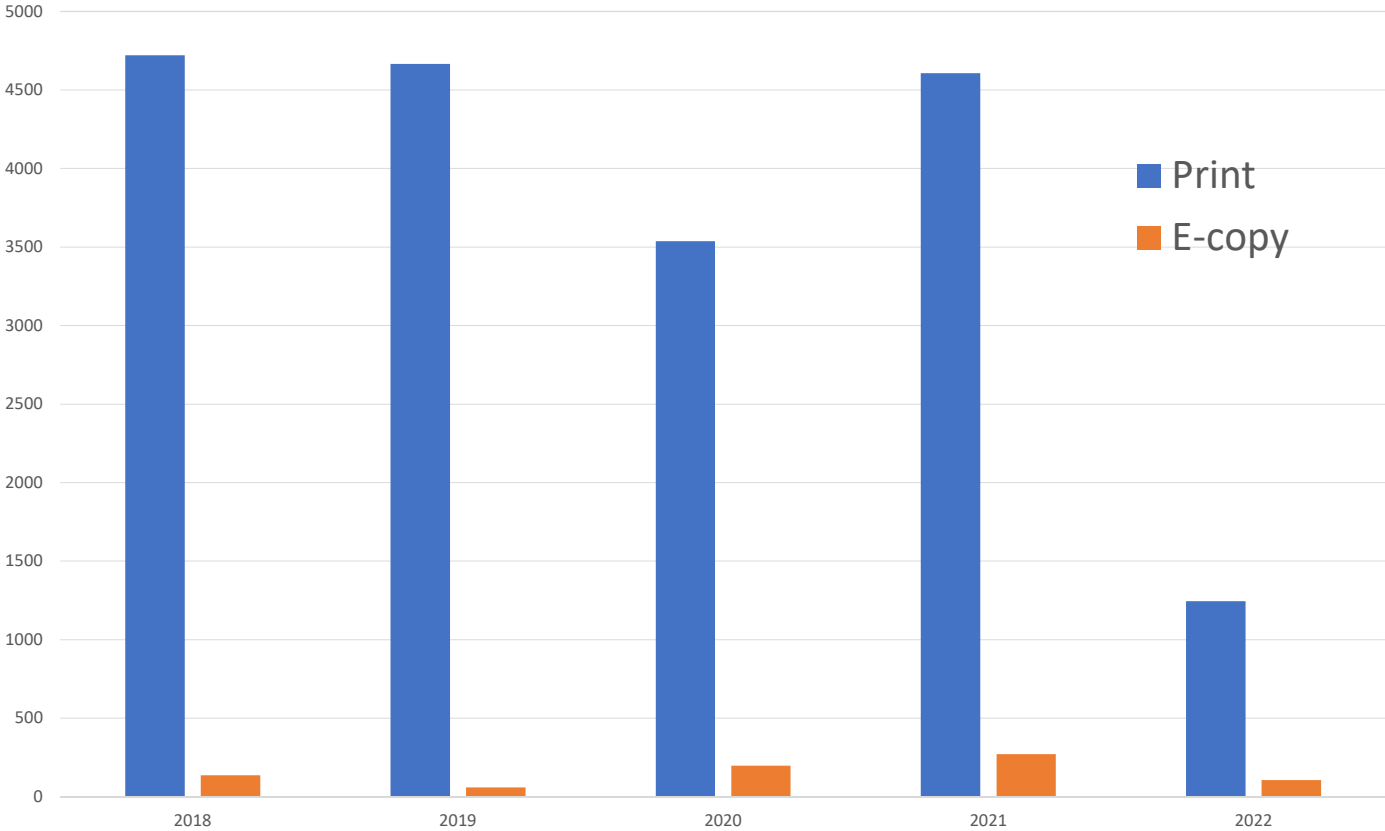
E-copy vs print copies purchase (2021)
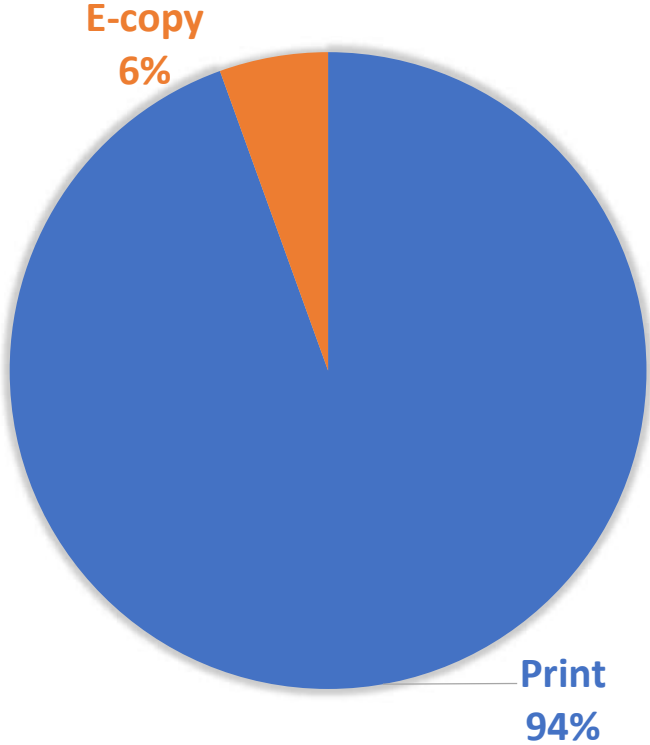
E-books and ILL

An example of a title search in OCLC
ILL e-book request results in : "automatic deflection"

The Cambridge handbook of Romance linguistics		⊖ **Niet in bezit** door mijn bibliotheek
door Ledgeway, Adam; Maiden, Martin		Staatsbezit
Gedrukt boek, Engels		Regionaal bezit
Uitgever: Cambridge, UK ; New York : Cambridge University Press, 2022.		Alle bezitsgegevens (2)
ISBN: 9781108485791 (hardback)	OCLC-nr: 1267383962		
Zoeken naar versies met dezelfde titel en auteur		
The Cambridge handbook of Romance linguistics		⊖ **Niet in bezit** door mijn bibliotheek
door Ledgeway, Adam; Maiden, Martin		Staatsbezit
Digitaal boek, Engels		Regionaal bezit
Uitgever: Cambridge, UK ; New York : Cambridge University Press, 2022.		Alle bezitsgegevens (31)
ISBN: 9781108580410 (epub)	OCLC-nr: 1286674046		
Zoeken naar versies met dezelfde titel en auteur		

2 print books vs 31 e-books

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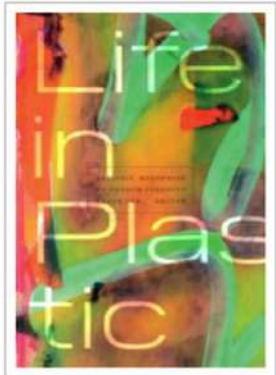
E-books and ILL

Unfortunately:

E-books do not qualify for ILL due to license restrictions
(= lack of e-book ownership)

These restrictions are even more enforced by digital rights management
(DRM)
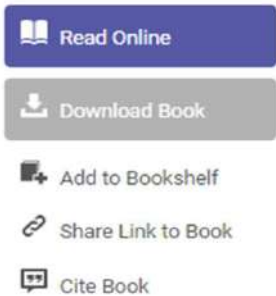
E-books and ILL

Occam's Reader (USA)

ILL-system for e-book sharing

A consortium of US research libraries started this project in 2011

15 US universities have subscribed so far

In collaboration with Springer Verlag:
collaboration between academic libraries and a major publisher

Technical architecture is fully in place:
> system is entirely web based
> a transparent DRM policy: read-only viewer

A CDL option has been included in the system

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E-books and ILL : Occam's Reader (USA)
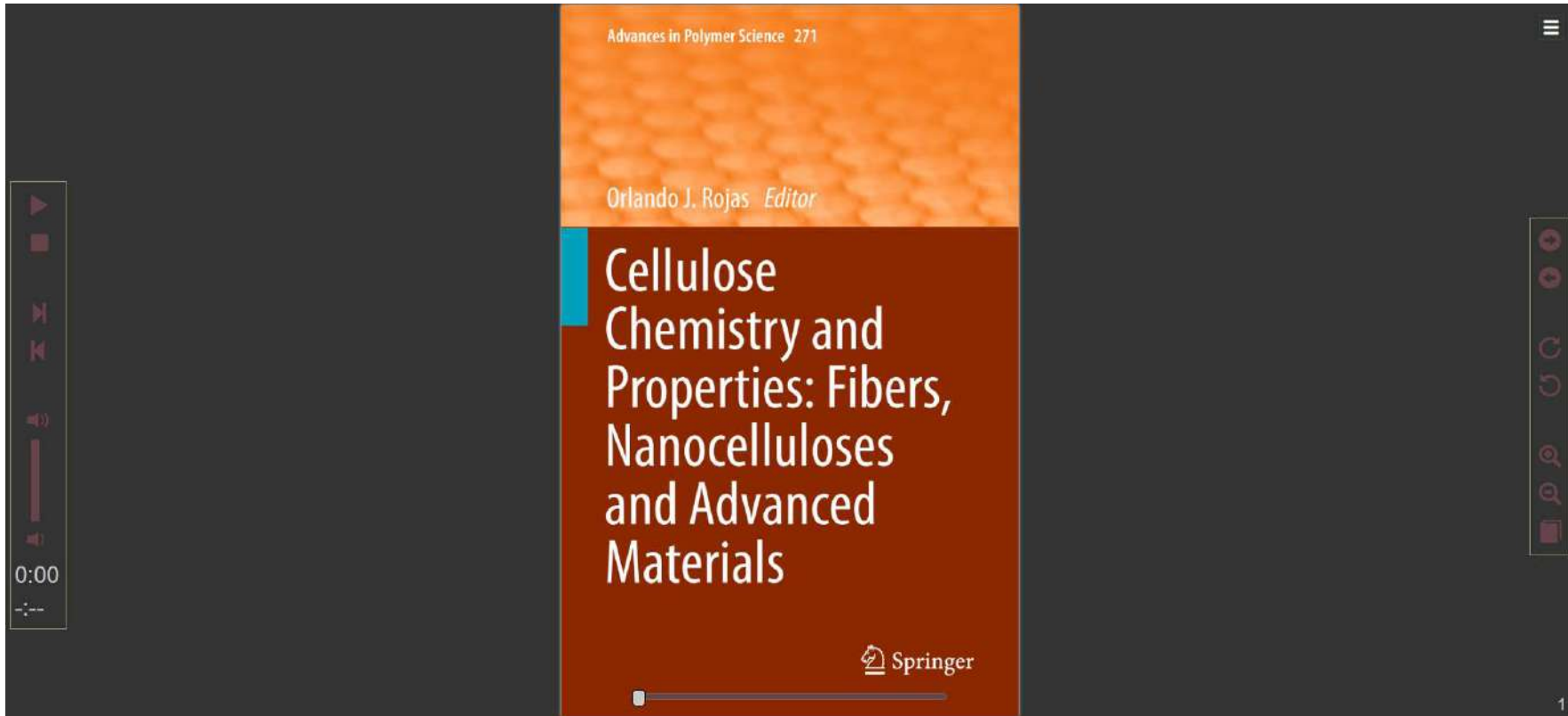
E-books and ILL
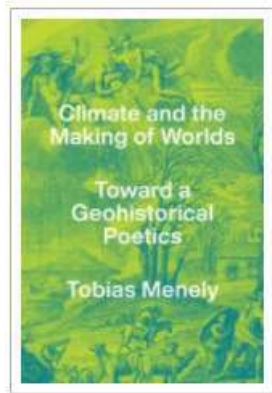
Challenge for these innovative projects:

getting more publishers on board

Other solutions?

Turn an ILL request into an e-book purchase

Take into account that:
With DRM = less user friendly (e.g. restricted download)
When DRM-free: price is higher
According to a study 63,7 % publications had cheaper print versions (The Electronic Library Journal)

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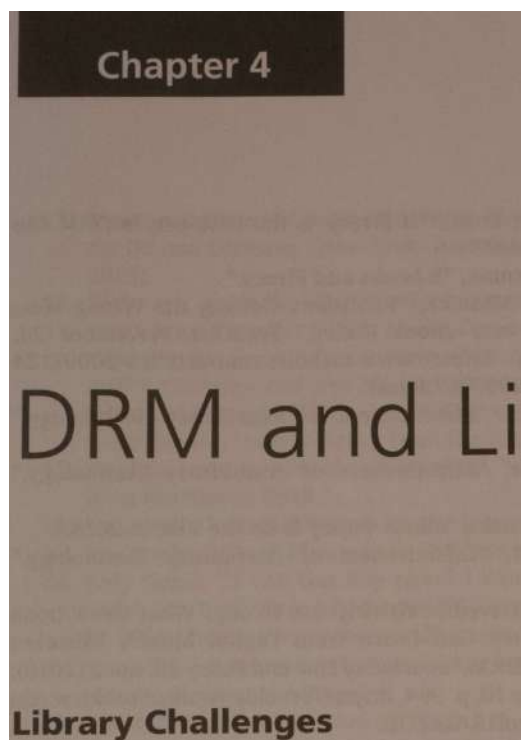
Book chapters

Format : e-copy

2021

590 book chapter requests by our patrons
= 24 % all ILL-requests

Chapters from e-books: no license restrictions

Substitute for e-books?

Depends: e.g. edited books, conference papers, encyclopedia

Books vs book chapters requests
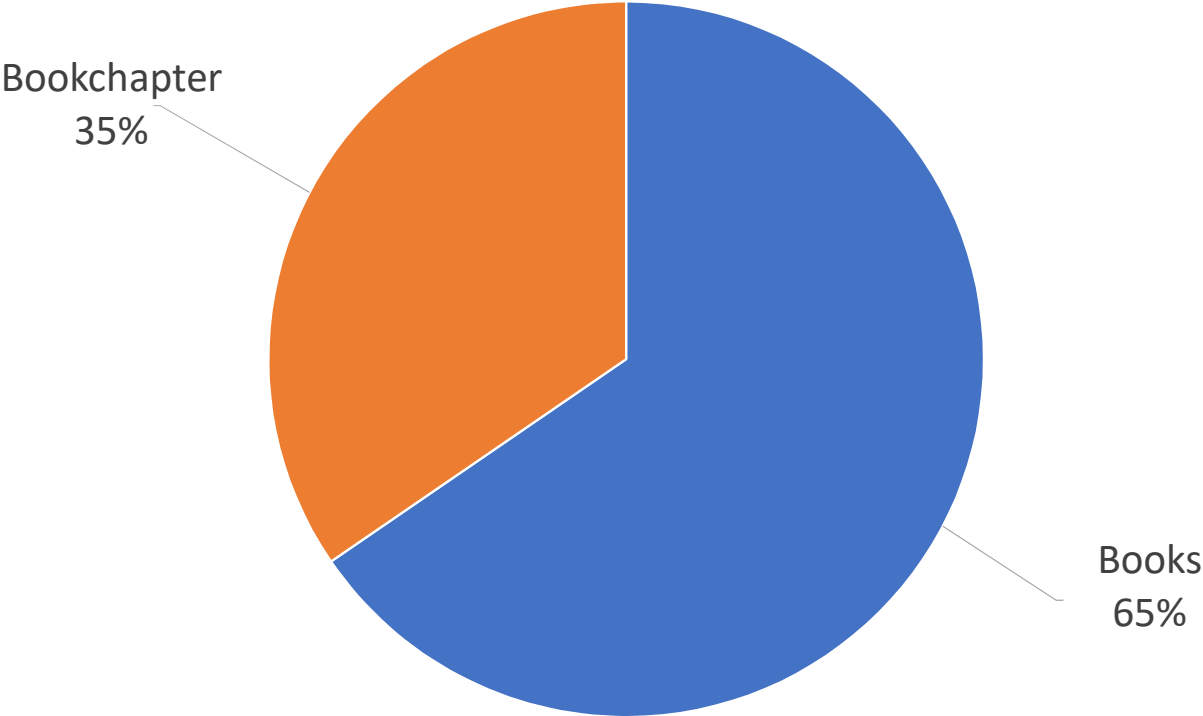
Bookchapter
35%

Books
65%

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      e-books
  Book chapters

Case: PhD Thesis

Concluding thoughts

Case: Ph.D. Thesis

FACULTEIT LETTEREN
EN WIJSBEGEERTE

**EXPLORING DIGITAL
TOURISM DISCOURSE**

A cross-linguistic investigation of Online Reviews
and Business Responses posted on TripAdvisor

Irene Cenni

Proefschrift voorgelegd tot het behalen van
de graad van doctor in de taalkunde

Preliminaire versie bestemd voor de leden van de doctoraatsexamencommissie

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Types by publishing:
Unpublished
Published as book
Available via ProQuest Dissertation & Theses

Types by medium:
Digital
Paper
Microfilm

How to trace theses?
WorldCat
University catalogues
National thesis repositories
theses.fr
ethos.bl.uk
tesionline.it

40

Case: Ph.D. Thesis

Availability for ILL

   Unpublished: copyright belongs to author
   Bookformat: traditional ILL
   ProQuest Dissertation & Theses: purchase

Circa 2% to 4 % of ILL requests

Tendancy towards open access

ACADEMIC BIBLIOGRAPHY

Search 200 years of publications by Ghent University researchers.

[   ] Search publications   Advanced search

1 – 10 of 10876 publications.

Show 10 ▾   Sort by year (new to old) ▾   Actions ▾

Publication type

☐ dissertation (10876)

Publication status

☐ in press (4)

☐ published (10814)

☐ unpublished (58)

Year

Last 5 years   Last 10 years   Custom years

☐ ▬ 2022 (156)
☐ ▬▬▬ 2021 (544)
☐ ▬▬▬▬ 2020 (648)
☐ ▬▬▬▬ 2019 (683)
☐ ▬▬▬▬ 2018 (641)
☐ ▬▬▬▬ 2017 (643)
☐ ▬▬▬▬ 2016 (643)
☐ ▬▬▬▬ 2015 (657)

Your filters: cql: file.access any "open restricted" and type exact dissertation and external <> 1 ✖

PhD Thesis   ⬇ open access   Add to list ▾

Troubled wastewaters : the politics of transitions to a circular economy

Kasper Ampe (UGent)

(2022)

PhD Thesis   ⬇ open access   Add to list ▾

The impact of diabetic neuropathy on respiratory and peripheral muscle strength in patients with type 2 diabetes mellitus

Birgit Van Eetvelde (UGent)

(2022)

PhD Thesis   ⬇ open access   Add to list ▾

Prevalence of adversarial examples in neural networks : attacks, defenses, and opportunities

Utku Özbulak (UGent)

(2022)

PhD Thesis   ⬇ open access   Add to list ▾

Vibriosis in bivalve larvae : infection process and host defense

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Case: PhD Thesis

Concluding thoughts

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Concluding thoughts

Current situation:

Downward tendency of ILL and loans in general

Gradual shift from print to e-ressources

Increase of online and open access initiatives:
Google Scholar, HathiTrust, Internet Archive, Scribd, Knowledge Unlatched, shadow libraries

Rise of E-books and databases

Drawers of the Mundaneum's Universal Bibliographical System (Mons, Belgium), source: Wikipedia

Concluding thoughts

Drawers of the Mundaneum's Universal Bibliographical System (Mons, Belgium), source: Wikipedia

How to deal with this ? Advocate information sharing and ILL through:

Negotiating with publishers:

> More impact through partnerships and consortia
> Being pro-active in domain of copyright and licence legislation
> Role of library organizations such as IFLA

Collaboration between ILL and library collection

Participating in cooperative collecting:

> New collection development models

Conclusion:

> *Digital information area involves new challenges, interlibrary co-operation and initiatives to ensure future of library resource sharing and ILL.*

Sources:

Books

Library information and resource sharing : btransforming services and collections / Beth Posner
(Santa Barbara (Calif.) : Libraries Unlimited, 2017)

Transforming acquisitions and collection services : perspectives on collaboration within and across libraries / edited by Michelle Flinchbaugh et al.
(West Lafayette (Ind.) : Purdue university press, 2019)

Digital Rights Management: the librarian's guide / Lemmer, Catherine
(Lanham, MD: Rowman & Littlefield Publishers , 2016)

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Sources:

Articles

Revisiting the Tao of Resource Sharing / Wil Weston
(The Serials Librarian, 2015)

Insights From Library Information and Resource Sharing for the Future of Academic Library Collections / Beth Posner (Collection Management, 2019)

E-book and print book price and desirability for university libraries: a comparative study / K.N. Rao et al. (The Electronic Library, 2018)

Developing a Data Narrative: Analyzing Trends in an Academic Interlibrary Loan Department / Heather Grevatt (Journal of Interlibrary Loan,Document Delivery & Electronic Reserve, 2015)

Papers

Shared Collection Development, Digitization, and Owned Digital Collections / Michelle M. Wu (Georgetown University Law Library, 2019)

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Sources:

Online

Rapid ILL

https://librarytechnology.org/document/24547

Controlled Digital Lending (CDL)

https://exlibrisgroup.com/products/controlled-digital-lending/
http://blog.archive.org/tag/controlled-digital-lending/
https://archive.org/details/empowering-libraries-through-cdl
https://archive.org/details/cdl-unlocking-the-librarys-full-potential
https://controlleddigitallending.org/
https://sparcopen.org/our-work/controlled-digital-lending/
https://en.wikipedia.org/wiki/Controlled_digital_lending

Occam's Reader (USA)

https://occamsreader.lib.ttu.edu/about/index.php

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Things learned:

Repository for uploading public domain publications + incoming ILL publications. (Isàvena Opisso-Atienza, ILL Manager (Isàvena Opisso-Atienza,Universitat Autònoma de Barcelona, Spain))

Libraries are thinking about keeping ILL free (partly or fully) for patrons. This free policy was offered since beginning of Covid-19. (Fabienne Prosmans, François RenavilleUniversité de Liège, Belgium)

Hermes : a last ressource ILL platform aimed to help libraries during the pandemic. A librarian's initiative: EU funded, a request for extension is likely to be approved. Carmen Lomba, Librarian Responsable of ILL-DD Service (Carmen Lomba, Universidad de Cantabria, Spain)

Things learned:

E-book acquisition via EBA and PDA programs. Show complexity of these programs (Marion Favre, EPFL, Swiss)